

# ABM INDUSTRIES ANNOUNCES RESULTS FOR THIRD QUARTER FISCAL 2018

Reports Record Third Quarter Revenues of \$1.6 billion

GAAP Continuing EPS of \$0.51; Adjusted Continuing EPS of \$0.57

Reaffirms Fiscal 2018 Guidance Outlook

Declaration of 210th Consecutive Quarterly Dividend

New York, NY - September 6, 2018 - ABM (NYSE: ABM), a leading provider of facility solutions, today announced financial results for the third quarter of fiscal 2018.

Scott Salmirs, President and Chief Executive Officer of ABM Industries, commented, "We delivered results that demonstrate our ability to navigate the current labor environment. We executed against our initiatives and performed in line with our expectations for the third quarter."

	Three Months Ended July 31,			Nine Months Ended July 31,						
(in millions, except per share amounts) (unaudited)		2018		2017	Increase/ (Decrease)		2018	2017		Increase/ (Decrease)
Revenues	\$	1,624.3	\$	1,318.4	23.2%	\$	4,793.5	\$	3,955.6	21.2%
Operating profit	\$	48.1	\$	22.6	NM*	\$	112.9	\$	97.4	15.9%
Income from continuing operations	\$	33.7	\$	32.9	2.5%	\$	87.1	\$	80.6	8.0%
Income from continuing operations per diluted share	\$	0.51	\$	0.58	(12.1)%	\$	1.31	\$	1.42	(7.7)%
Adjusted income from continuing operations	\$	38.0	\$	29.1	30.5%	\$	86.6	\$	78.4	10.4%
Adjusted income from continuing operations per diluted share	\$	0.57	\$	0.51	11.8%	\$	1.31	\$	1.39	(5.8)%
Net income	\$	33.6	\$	32.9	2.2%	\$	88.1	\$	7.4	NM*
Net income per diluted share	\$	0.51	\$	0.58	(12.1)%	\$	1.33	\$	0.13	NM*
Net cash provided by operating activities of continuing operations	\$	74.2	\$	32.4	NM*	\$	206.4	\$	82.6	NM*
Adjusted EBITDA	\$	88.4	\$	57.3	54.3%	\$	236.6	\$	166.0	42.6%
Adjusted EBITDA margin		5.4%	6	4.3%	110 bps		4.9%	6	4.2%	70 bps

<sup>\*</sup> Not meaningful (due to variance greater than or equal to +/-100%)

This release refers to certain non-GAAP financial measures described as "Adjusted EBITDA" defined as earnings before income from discontinued operations, net of interest, taxes, depreciation and amortization and excluding items impacting comparability, "Adjusted EBITDA margin", "Adjusted income from continuing operations," and "Adjusted income from continuing operations per diluted share". These adjustments have been made with the intent of providing financial measures that give management and investors a more representative understanding of underlying operational results and trends as well as the Company's operational performance. Management also uses Adjusted EBITDA as a basis for planning and forecasting future periods. Please refer to the accompanying financial schedules for supplemental financial data and corresponding reconciliation of these non-GAAP financial measures to certain GAAP financial measures. We round amounts in these schedules to millions and calculate all percentages and per-share data from the underlying whole-dollar amounts. As a result, certain amounts may not foot, crossfoot, or recalculate based on reported numbers due to rounding. Unless otherwise noted, all references to years are to our fiscal year, which ends on October 31.

#### **Third Quarter Summary**

- Record total revenue of \$1,624.3 million, reflecting growth of 23.2%.
- Revenue related to the 2017 acquisition of GCA Services Group ("GCA") of \$260.0 million, predominantly reflected in the Education, Technology & Manufacturing, and Business & Industry segments.
- Organic revenue growth of 4.5% primarily driven by growth within the Business & Industry segment, which includes a large UK-related contract win from September 2017.
- Strong Technical Solutions organic revenue growth of 14.0%, which drove greater operating leverage.
- Aviation operating results for the third quarter of fiscal 2018 reflect the absence of a specific, unprofitable contract, which was terminated and disclosed during the third quarter of fiscal 2017.
- Income from continuing operations of \$33.7 million, or \$0.51 per diluted share, was impacted by higher amortization, interest expense and higher share count related to the GCA acquisition.
- Adjusted income from continuing operations of \$38.0 million, or \$0.57 per diluted share, resulting in an 11.8% increase versus last year.
- Adjusted EBITDA increased 54.3% to \$88.4 million compared to \$57.3 million, reflecting the Company's GCA acquisition in 2017. These results led to an adjusted EBITDA margin of 5.4% versus 4.3% last year.
- Net cash provided by continuing operating activities increased to \$74.2 million for the quarter, reflecting better working capital management and the contribution from GCA.
- Overall results reflect the absence of Government Services, which was sold on May 31, 2017.

#### **Third Quarter Results**

For the third quarter of fiscal 2018, the Company achieved record revenues of approximately \$1.6 billion driven by the acquisition of GCA, and organic growth of 4.5% primarily within the Business & Industry segment, Technical Solutions and Technology & Manufacturing segments. Organic growth was partially offset by the Aviation segment. The GCA acquisition provided \$260.0 million of incremental revenues, which is predominantly reflected in the Education, Technology & Manufacturing, and Business & Industry segments in the amounts of \$143.5 million, \$59.6 million, and \$45.3 million, respectively.

On a GAAP basis, income from continuing operations was \$33.7 million, or \$0.51 per diluted share, compared to income from continuing operations of \$32.9 million, or \$0.58 per diluted share last year. Income from continuing operations for the third quarter of fiscal 2017 reflected favorable items impacting comparability driven by expiring statutes of limitations for certain tax positions.

Adjusted income from continuing operations for the third quarter of 2018 was \$38.0 million, or \$0.57 per diluted share, compared to \$29.1 million, or \$0.51 per diluted share for the third quarter of fiscal 2017. Adjusted results exclude items impacting comparability. A description of items impacting comparability can be found in the "Reconciliation of Non-GAAP Financial Measures" table.

Total income from continuing operations for the quarter on both a GAAP and adjusted basis reflects revenue contribution due to the Company's overall growth, as well as the benefit of a reduced overall corporate tax rate as a result of the U.S. Tax Cuts and Jobs Act of 2017. These results were partially offset by GCA acquisition-related expenses, namely amortization and interest. Additionally, the impact of higher wage and overtime costs impacted the Company, although some of these costs were partially mitigated by the execution of planned cost control measures.

Weighted average shares outstanding on a diluted basis for the quarter were 66.3 million, an increase of approximately 10 million shares, primarily due to the GCA transaction.

Net income for the third quarter of 2018 was \$33.6 million, or \$0.51 per diluted share, compared to net income of \$32.9 million, or \$0.58 per diluted share last year.

Adjusted EBITDA for the quarter was \$88.4 million compared to \$57.3 million in the third quarter of fiscal 2017, primarily as a result of the GCA acquisition. Adjusted EBITDA margin for the quarter was 5.4% versus 4.3% last year. Adjusted results exclude items impacting comparability. A description of items impacting comparability can be found in the "Reconciliation of Non-GAAP Financial Measures" table.

Mr. Salmirs continued, "At this time, we continue to experience the impact from a tighter labor market and we do not expect to see a material change in this trend in the current macroeconomic environment. Our teams have been implementing mitigation plans, including intensified labor management and cost containment. Concurrently, we are executing on key process and IT initiatives that will enable us to run our business with more agility and efficiency over the long term."

#### **Liquidity & Capital Structure**

The Company ended the quarter with total debt, including standby letters of credit, of \$1.2 billion.

Total debt to proforma adjusted EBITDA was approximately 3.65x, reflecting the Company's focus on free cash flow conversion as well as its continued reduction of leverage to more historical levels by fiscal 2020.

In addition, the Company paid a quarterly cash dividend of \$0.175 per common share for a total distribution of \$11.5 million.

#### **Declaration of Quarterly Cash Dividend**

The Company also announced that the Board of Directors has declared a cash dividend of \$0.175 per common share payable on November 5, 2018 to shareholders of record on October 4, 2018. This will be the Company's 210<sup>th</sup> consecutive quarterly cash dividend.

#### **Guidance**

The Company is reaffirming its outlook for fiscal 2018. The Company continues to expect GAAP income from continuing operations of \$1.73 to \$1.83 per diluted share. Excluding items impacting comparability, adjusted income from continuing operations remains in the range of \$1.85 to \$1.95 per diluted share for the 2018 fiscal year. The Company's guidance only includes the discrete tax items related to the 2018 Work Opportunity Tax Credits and anticipated excess tax benefits on stock-based awards.

Mr. Salmirs concluded, "Our ability to reiterate our guidance outlook for the year despite the current labor pressures we are facing demonstrates the strength of our teams as we focused on the operating levers within our control to drive results. We have also been working diligently to advance several key technology implementations that will be launching over the next six to twelve months. They are focused on several important areas, including human capital management and time and attendance, where it is crucial to be best-in-class given the near term labor environment. We will also be converging and upgrading our ERP systems. Our track record of execution, in addition to the process improvements from these new tools, will further strengthen our scale, and ensure our formidable position as a market leader."

#### **Conference Call Information**

ABM will host its quarterly conference call for all interested parties on Friday, September 7, 2018 at 8:30 AM (ET). The live conference call can be accessed via audio webcast under the "Events & Presentations" section of the Company's Investor Relations website, located at investor.abm.com, or by dialing (877) 451-6152 approximately 15 minutes prior to the scheduled time.

A supplemental presentation will accompany the webcast on the Company's website.

A replay will be available approximately two hours after the recording through September 14, 2018 and can be accessed by dialing (844) 512-2921 and then entering ID #13682731. An archive will also be available on the ABM website for 90 days.

#### **ABOUT ABM**

ABM (NYSE: ABM) is a leading provider of facility solutions with revenues of approximately \$5.5 billion and more than 130,000 employees in 350+ offices throughout the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit www.abm.com.

#### Cautionary Statement under the Private Securities Litigation Reform Act of 1995

This press release contains both historical and forward-looking statements regarding ABM Industries Incorporated ("ABM") and its subsidiaries (collectively referred to as "ABM," "we," "us," "our," or the "Company"). We make forward-looking statements related to future expectations, estimates, and projections that are uncertain and often contain words such as "anticipate," "believe," "could," "estimate," "expect," "forecast," "intend," "likely," "may," "outlook," "plan," "predict," "should," "target," or other similar words or phrases. These statements are not guarantees of future performance and are subject to known and unknown risks, uncertainties, and assumptions that are difficult to predict. Particular risks and uncertainties that could cause our actual results to be materially different from those expressed in our forward-looking statements include: (1) we may not realize the growth opportunities and cost synergies that are anticipated from the acquisition of GCA Services Group ("GCA"); (2) we have incurred a substantial amount of debt to complete the acquisition of GCA. To service our debt we will require a significant amount

of cash. Our ability to generate cash depends on many factors beyond our control. We also depend on the profitability of our subsidiaries to satisfy our cash needs. If we cannot generate the required cash, we may not be able to make the necessary payments required to service our indebtedness or we may be required to suspend certain discretionary payments, including our dividend: (3) changes to our businesses, operating structure, financial reporting structure, or personnel relating to the implementation of our 2020 Vision strategic transformation initiative, including our move to our Enterprise Services Center, may not have the desired effects on our financial condition and results of operations; (4) our success depends on our ability to gain profitable business despite competitive pressures and to preserve long-term client relationships; (5) our business success depends on our ability to attract and retain qualified personnel and senior management; (6) our use of subcontractors or joint venture partners to perform work under customer contracts exposes us to liability and financial risk; (7) our international business involves risks different from those we face in the United States that could have an effect on our results of operations and financial condition; (8) unfavorable developments in our class and representative actions and other lawsuits alleging various claims could cause us to incur substantial liabilities; (9) we insure our insurable risks through a combination of insurance and self-insurance and we retain a substantial portion of the risk associated with expected losses under these programs, which exposes us to volatility associated with those risks, including the possibility that changes in estimates of ultimate insurance losses could result in a material charge against our earnings; (10) our risk management and safety programs may not have the intended effect of reducing our liability for personal injury or property loss; (11) impairment of goodwill and long-lived assets could have a material adverse effect on our financial condition and results of operations: (12) changes in general economic conditions, including changes in energy prices, government regulations, or changing consumer preferences, could reduce the demand for facility services and, as a result, reduce our earnings and adversely affect our financial condition; (13) our income tax provision and income tax liabilities could be adversely affected by the jurisdictional mix of earnings, changes in valuations of deferred tax assets and liabilities, and changes in tax treaties, laws, and regulations, including the U.S. Tax Cuts and Jobs Act of 2017, which effected significant changes to the U.S. corporate income tax system; (14) we could be subject to cyber-security risks, information technology interruptions, and business continuity risks; (15) a significant number of our employees are covered by collective bargaining agreements that could expose us to potential liabilities in relationship to our participation in multiemployer pension plans, requirements to make contributions to other benefit plans, and the potential for strikes, work slowdowns or similar activities, and union-organizing drives; (16) if we fail to maintain proper and effective internal control over financial reporting in the future, our ability to produce accurate and timely financial statements could be negatively impacted, which could harm our operating results and investors' perceptions of our company and, as a result, the value of our common stock; (17) our business may be negatively impacted by adverse weather conditions; (18) catastrophic events, disasters, and terrorist attacks could disrupt our services; and (19) actions of activist investors could disrupt our business. The list of factors above is illustrative and by no means exhaustive. Additional information regarding these and other risks and uncertainties we face is contained in our Annual Report on Form 10-K for the year ended October 31, 2017 and in other reports we file from time to time with the Securities and Exchange Commission (including all amendments to those reports). We urge readers to consider these risks and uncertainties in evaluating our forward-looking statements. We caution readers not to place undue reliance upon any such forward-looking statements. which speak only as of the date made. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future events, or otherwise, except as required by law.

To supplement ABM's consolidated financial information, the Company has presented income from continuing operations and income from continuing operations per diluted share as adjusted for items impacting comparability, for the third quarter of fiscal years 2018 and 2017. These adjustments have been made with the intent of providing financial measures that give management and investors a better understanding of the underlying operational results and trends as well as ABM's operational performance. In addition, the Company has presented earnings before income from discontinued operations, net of taxes, interest, taxes, depreciation and amortization and excluding items impacting comparability (adjusted EBITDA) for the third quarter of fiscal years 2018 and 2017. Adjusted EBITDA is among the indicators management uses as a basis for planning and forecasting future periods. The presentation of these non-GAAP financial measures is not meant to be considered in isolation or as a substitute for financial statements prepared in accordance with accounting principles generally accepted in the United States of America. (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

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### **Financial Schedules**

## **ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES**

## **CONSOLIDATED INCOME STATEMENT INFORMATION (UNAUDITED)**

	Th			
(in millions, except per share amounts)		2018	2017	Increase / (Decrease)
Revenues	\$	1,624.3	\$ 1,318.4	23.2 %
Operating expenses		1,446.7	1,184.5	22.1 %
Selling, general and administrative expenses		110.0	101.3	8.6 %
Restructuring and related expenses		2.9	5.2	(43.4)%
Amortization of intangible assets		16.6	6.1	NM*
Impairment recovery and gain on sale			 (1.1)	NM*
Operating profit		48.1	22.6	NM*
Income from unconsolidated affiliates, net		1.0	1.2	(22.2)%
Interest expense		(12.9)	(2.8)	NM*
Income from continuing operations before income taxes		36.1	21.0	72.1 %
Income tax (provision) benefit		(2.4)	11.9	NM*
Income from continuing operations		33.7	32.9	2.5 %
Loss from discontinued operations, net of taxes		(0.1)	<u> </u>	NM*
Net income		33.6	32.9	2.2 %
Net income per common share — Basic				
Income from continuing operations	\$	0.51	\$ 0.59	(13.6)%
Income (loss) from discontinued operations		_		NM*
Net income	\$	0.51	\$ 0.59	(13.6)%
Net income per common share — Diluted				
Income from continuing operations	\$	0.51	\$ 0.58	(12.1)%
Income (loss) from discontinued operations		_	_	NM*
Net income	\$	0.51	\$ 0.58	(12.1)%
Weighted-average common and common equivalent shares outstanding				
Basic		66.1	56.1	
Diluted		66.3	56.6	
Dividends declared per common share	\$	0.175	\$ 0.170	

<sup>\*</sup> Not meaningful (due to variance greater than or equal to +/-100%)

## **CONSOLIDATED INCOME STATEMENT INFORMATION (UNAUDITED)**

	Ni			
(in millions, except per share amounts)		2018	2017	Increase / (Decrease)
Revenues	\$	4,793.5	\$ 3,955.6	21.2 %
Operating expenses		4,281.8	3,544.1	20.8 %
Selling, general and administrative expenses		326.8	299.2	9.2 %
Restructuring and related expenses		22.5	16.0	41.1 %
Amortization of intangible assets		49.5	17.4	NM*
Impairment recovery and gain on sale		_	(18.5)	NM*
Operating profit		112.9	97.4	15.9 %
Income from unconsolidated affiliates, net		2.5	3.6	(29.3)%
Interest expense		(41.0)	(9.1)	NM*
Income from continuing operations before income taxes		74.4	91.9	(19.1)%
Income tax benefit (provision)		12.7	(11.3)	NM*
Income from continuing operations		87.1	80.6	8.0 %
Income (loss) from discontinued operations, net of taxes		1.0	(73.2)	NM*
Net income		88.1	7.4	NM*
Net income per common share — Basic				
Income from continuing operations	\$	1.32	\$ 1.44	(8.3)%
Income (loss) from discontinued operations		0.02	 (1.31)	NM*
Net income	\$	1.33	\$ 0.13	NM*
Net income per common share — Diluted				
Income from continuing operations	\$	1.31	\$ 1.42	(7.7)%
Income (loss) from discontinued operations		0.02	 (1.29)	NM*
Net income	\$	1.33	\$ 0.13	NM*
Weighted-average common and common equivalent shares outstanding				
Basic		66.0	56.0	
Diluted		66.3	56.6	
Dividends declared per common share	\$	0.525	\$ 0.510	

<sup>\*</sup> Not meaningful (due to variance greater than or equal to +/-100%)

## SELECTED CONSOLIDATED CASH FLOW INFORMATION (UNAUDITED)

	Three Months Ended July 3						
(in millions)		2018		2017			
Net cash provided by operating activities of continuing operations	\$	74.2	\$	32.4			
Net cash used in operating activities of discontinued operations		(0.1)		(55.2)			
Net cash provided by (used in) operating activities	\$	74.1	\$	(22.8)			
Proceeds from sale of business		_		35.5			
Other		(11.9)		(13.4)			
Net cash (used in) provided by investing activities	\$	(11.9)	\$	22.1			
Proceeds from issuance of share-based compensation awards, net of taxes withheld		0.3		1.3			
Dividends paid		(11.5)		(9.5)			
Borrowings from credit facility		418.5		229.1			
Repayment of borrowings from credit facility		(501.1)		(242.3)			
Changes in book cash overdrafts		5.9		9.3			
Financing of energy savings performance contracts		3.5		4.1			
Repayment of capital lease obligations		(0.6)		(0.2)			
Net cash used in by financing activities	\$	(85.0)	\$	(8.2)			
Effect of exchange rate changes on cash and cash equivalents		(0.9)		0.9			

## SELECTED CONSOLIDATED CASH FLOW INFORMATION (UNAUDITED)

	Nine Months Ended July 31,					
(in millions)		2018		2017		
Net cash provided by operating activities of continuing operations	\$	206.4	\$	82.6		
Net cash provided by (used in) operating activities of discontinued operations		1.0		(57.2)		
Net cash provided by operating activities	\$	207.4	\$	25.3		
Purchase of businesses, net of cash acquired		_		(18.6)		
(Adjustments to) and proceeds from sale of business		(1.9)		35.5		
Other		(34.3)		(40.8)		
Net cash used in investing activities	\$	(36.3)	\$	(23.9)		
(Taxes withheld) and proceeds from issuance of share-based compensation awards, net		(0.3)		2.0		
Repurchases of common stock		_		(7.9)		
Dividends paid		(34.5)		(28.4)		
Deferred financing costs paid		(0.1)		_		
Borrowings from credit facility		887.0		671.0		
Repayment of borrowings from credit facility		(1,042.1)		(674.6)		
Changes in book cash overdrafts		1.1		26.5		
Financing of energy savings performance contracts		3.5		6.8		
Payment of contingent consideration		_		(3.8)		
Repayment of capital lease obligations		(2.3)		(0.3)		
Net cash used in financing activities	\$	(187.7)	\$	(8.7)		
Effect of exchange rate changes on cash and cash equivalents		(0.2)		1.5		

## CONDENSED CONSOLIDATED BALANCE SHEET INFORMATION (UNAUDITED)

(in millions)	July 31, 2018			per 31, 2017
ASSETS				
Current assets				
Cash and cash equivalents	\$	46.0	\$	62.8
Trade accounts receivable, net of allowances		1,046.0		1,038.1
Prepaid expenses		110.4		101.8
Other current assets		38.2		32.8
Total current assets		1,240.6		1,235.5
Other investments		17.4		17.6
Property, plant and equipment, net of accumulated depreciation		142.8		143.1
Other intangible assets, net of accumulated amortization		369.6		430.1
Goodwill		1,864.3		1,864.2
Other noncurrent assets		105.8		122.1
Total assets	\$	3,740.4	\$	3,812.6
LIABILITIES AND STOCKHOLDERS' EQUITY				
Current liabilities				
Current portion of long-term debt, net	\$	27.0	\$	16.9
Trade accounts payable		224.8		230.8
Accrued compensation		170.6		159.9
Accrued taxes—other than income		63.8		52.5
Insurance claims		115.7		112.5
Income taxes payable		5.2		13.4
Other accrued liabilities		162.7		171.8
Total current liabilities		769.8		757.8
Long-term debt, net		998.4		1,161.3
Deferred income tax liability, net		43.5		57.3
Noncurrent insurance claims		393.6		382.9
Other noncurrent liabilities		60.2		61.3
Noncurrent income taxes payable		18.4		16.3
Total liabilities		2,283.9		2,436.9
Total stockholders' equity		1,456.4		1,375.7
Total liabilities and stockholders' equity	\$	3,740.4	\$	3,812.6

## **REVENUES AND OPERATING PROFIT BY SEGMENT (UNAUDITED)**

	TI	nree Months	Increase/		
(in millions)		2018	 2017	(Decrease)	
Revenues					
Business & Industry	\$	735.2	\$ 652.6	12.7 %	
Aviation		256.8	258.9	(0.8)%	
Technology & Manufacturing		230.8	161.5	42.9 %	
Education		210.9	67.3	NM*	
Technical Solutions		121.6	106.7	14.0 %	
Healthcare		69.1	59.3	16.5 %	
Government Services		_	 12.3	NM*	
Total revenues	\$	1,624.3	\$ 1,318.4	23.2 %	
Operating profit (loss)			 _		
Business & Industry	\$	38.9	\$ 37.3	4.3 %	
Aviation		9.7	5.4	80.3 %	
Technology & Manufacturing		16.9	11.0	53.6 %	
Education		12.0	3.9	NM*	
Technical Solutions		11.9	9.4	26.1 %	
Healthcare		2.5	2.8	(8.9)%	
Government Services		_	1.7	NM*	
Corporate		(42.7)	(47.5)	(10.1)%	
Adjustment for income from unconsolidated affiliates, net, included in Aviation and Government Services		(0.9)	(1.0)	(16.8)%	
Adjustment for tax deductions for energy efficient government buildings, included in Technical Solutions		(0.3)	 (0.4)	(21.1)%	
Total operating profit		48.1	22.6	NM*	
Income from unconsolidated affiliates, net		1.0	1.2	(22.2)%	
Interest expense		(12.9)	(2.8)	NM*	
Income from continuing operations before income taxes		36.1	 21.0	72.1 %	
Income tax (provision) benefit		(2.4)	11.9	NM*	
Income from continuing operations		33.7	32.9	2.5 %	
Loss from discontinued operations, net of taxes		(0.1)		NM*	
Net income	\$	33.6	\$ 32.9	2.2 %	

<sup>\*</sup> Not meaningful (due to variance greater than or equal to +/-100%)

## **REVENUES AND OPERATING PROFIT BY SEGMENT (UNAUDITED)**

	ne Months	Increase/			
(in millions)	2018			2017	(Decrease)
Revenues					
Business & Industry	\$	2,180.5	\$	1,945.6	12.1 %
Aviation		758.3		722.9	4.9 %
Technology & Manufacturing		690.3		494.4	39.6 %
Education		623.5		199.5	NM*
Technical Solutions		334.1		325.2	2.8 %
Healthcare		206.7		181.6	13.8 %
Government Services		_		86.5	NM*
Total revenues	\$	4,793.5	\$	3,955.6	21.2 %
Operating profit (loss)					
Business & Industry	\$	111.0	\$	100.4	10.5 %
Aviation		20.6		16.8	23.0 %
Technology & Manufacturing		49.8		35.8	39.2 %
Education		31.8		11.1	NM*
Technical Solutions		24.9		27.5	(9.4)%
Healthcare		7.9		7.7	2.8 %
Government Services		(8.0)	)	21.8	NM*
Corporate		(127.3)	)	(118.5)	7.5 %
Adjustment for income from unconsolidated affiliates, net, included in Aviation and Government Services		(2.5)	)	(3.4)	(27.4)%
Adjustment for tax deductions for energy efficient government buildings, included in Technical Solutions		(2.6)	)	(1.8)	48.8 %
Total operating profit		112.9		97.4	15.9 %
Income from unconsolidated affiliates, net		2.5		3.6	(29.3)%
Interest expense		(41.0)		(9.1)	NM*
Income from continuing operations before income taxes		74.4		91.9	(19.1)%
Income tax benefit (provision)		12.7		(11.3)	NM*
Income from continuing operations		87.1	_	80.6	8.0 %
Income (loss) from discontinued operations, net of taxes		1.0		(73.2)	NM*
Net income	\$	88.1	\$	7.4	NM*

<sup>\*</sup> Not meaningful (due to variance greater than or equal to +/-100%)

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES RECONCILIATIONS OF NON-GAAP FINANCIAL MEASURES (UNAUDITED)

(in millions, except per share amounts)	Three Months Ended July 31,			d July 31,	, Nine Months Ended July 31,				
		2018		2017		2018		2017	
Reconciliation of Income from Continuing Operations to Adjusted Income from Continuing Operations									
Income from continuing operations	\$	33.7	\$	32.9	\$	87.1	\$	80.6	
Items impacting comparability <sup>(a)</sup>									
Prior year self-insurance adjustment <sup>(b)</sup>		5.9		12.3		7.1		22.3	
Other		0.5		_		0.5		_	
U.S. Foreign Corrupt Practices Act investigation <sup>(c)</sup>		_		_		_		(3.2)	
Restructuring and related <sup>(d)</sup>		2.9		5.2		22.5		16.0	
Acquisition costs		0.5		2.3		2.5		3.1	
Litigation and other settlements		1.0		(0.1)		1.8		2.3	
Impairment recovery and gain on sale		_		(1.1)		0.7		(18.5)	
Total items impacting comparability		10.8		18.5		35.1		22.0	
Income tax benefit (e) (f)		(6.5)		(22.4)		(35.6)		(24.2)	
Items impacting comparability, net of taxes		4.2		(3.8)		(0.5)		(2.2)	
Adjusted income from continuing operations	\$	38.0	\$	29.1	\$	86.6	\$	78.4	
	Three Months Ended July 31, Nine Months Ende						ed July 31,		
		2018		2017		2018		2017	
Reconciliation of Net Income to Adjusted EBITDA	<u> </u>								
Net income	\$	33.6	\$	32.9	\$	88.1	\$	7.4	
Items impacting comparability		10.8		18.5		35.1		22.0	
Loss (income) from discontinued operations		0.1		_		(1.0)		73.2	
Income tax provision (benefit)		2.4		(11.9)		(12.7)		11.3	
Interest income from energy efficient government buildings <sup>(g)</sup>		_		_		_		(0.4)	
Interest expense		12.9		2.8		41.0		9.1	
Depreciation and amortization		28.6		15.0		86.1		43.4	
Adjusted EBITDA	\$	88.4	\$	57.3	\$	236.6	\$	166.0	
	Thre	ee Months	Ende	d July 31,	Nin	e Months I	Ende	ed July 31,	
		2018		2017		2018		2017	
Reconciliation of Income from Continuing Operations per Diluted Share to Adjusted Income from Continuing Operations per Diluted Share									
Income from continuing operations per diluted share	\$	0.51	\$	0.58	\$	1.31	\$	1.42	
Items impacting comparability, net of taxes	•	0.06	·	(0.07)	•	(0.01)	•	(0.04)	
Adjusted income from continuing operations per diluted share	\$	0.57	\$	0.51	\$	1.31	\$	1.39	
Diluted shares		66.3	-	56.6		66.3		56.6	

<sup>(</sup>a) The Company adjusts income from continuing operations to exclude the impact of certain items that are unusual, non-recurring, or otherwise do not reflect management's views of the underlying operational results and trends of the Company.

<sup>(</sup>b) Represents the net adjustments to our self-insurance reserve for general liability, workers' compensation, automobile and medical and dental insurance claims related to prior period accident years. Management believes these prior period reserve changes do not illustrate the performance of the Company's normal ongoing operations given the current year's insurance expense is estimated by management in conjunction with the Company's outside actuary to take into consideration past history and current costs and regulatory trends. Once the Company develops its best estimate of insurance expense premiums for the year, the Company fully allocates such costs out to the business leaders to hold them accountable for the current year costs within operations. However, since these prior period reserve changes relate to claims that could date back many years, current management has limited ability to influence the ultimate development of the prior year changes. Accordingly, including the prior period reserve changes in the Company's current operational results would not depict how the business is run as the Company holds its management accountable for the current year's operational performance. The Company believes the exclusion of the self-insurance adjustment from income from continuing operations is useful to investors by enabling them to better assess our operating performance in the context of current year profitability. For the three months ended July 31, 2018, our self-insurance general liability, workers' compensation and automobile insurance claims related to prior period accident years was increased by \$5.9 million.

<sup>(</sup>s) FY17 represents reimbursement of previously expensed legal and other costs incurred in connection with an internal investigation into a foreign entity affiliated with a former joint venture partner.

<sup>(</sup>d) The QTD and YTD FY18 period represents restructuring costs related to the GCA acquisition in September 2017; The QTD and YTD FY17 amount presents costs for the Company's 2020 Vision Transformation Initiative, net of the reversal of certain share-based compensation costs.

<sup>(</sup>e) The Company's tax impact is calculated using the federal and state statutory rate of 29.8% for FY18, and 41.5% for FY17, respectively. The tax impact of the impairment recovery and loss on sale related to the Company's Government Services business was calculated using a 39.0% tax rate for all periods presented. We calculate tax from the underlying whole-dollar amounts, as a result, certain amounts may not recalculate based on reported numbers due to rounding.

<sup>(</sup>f) The QTD FY18 includes \$3.6M related to the expiring statute of limitations. YTD FY18 includes \$3.6M related to the expiring statute of limitations and \$21.5M related to the enactment of the Tax Act. The QTD FY17 and YTD FY17 includes a tax benefit of \$14.6M related to expiring statute of limitations.

<sup>(</sup>a) Adjusted EBITDA does not include interest income for certain long term energy contracts, in which case a gross up of both interest income and interest expense is being recorded.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES 2018 GUIDANCE

	Year Ending October 31, 2018							
Reconciliation of Estimated Income from Continuing Operations per Diluted Share to Estimated Adjusted Income from Continuing Operations per Diluted Share	Low	Estimate	High	n Estimate				
Income from continuing operations per diluted share (a)		1.73		1.83				
Adjustments (b)		0.12		0.12				
Adjusted Income from continuing operations per diluted share (a)	\$	1.85	\$	1.95				

<sup>(</sup>a) With the exception of the 2018 Work Opportunity Tax Credits and anticipated excess tax benefits on stock-based awards, this guidance does not include any potential benefits associated with certain other discrete tax items and other unrecognized tax benefits.

<sup>(</sup>b) Adjustments include costs associated with the strategic review and realignment acquisition - related integration and transaction costs, legal settlements, adjustments to self-insurance reserves pertaining to prior year's claims and other unique items impacting comparability.