



## ABM OnDemand Expands Flexibility & Reach of Custom Facility Services

*Joint Venture Meets Unique Client Demand through Vast Service Network, 'Smart' Service Center and Advanced Technology*

NEW YORK--(BUSINESS WIRE)-- **ABM (NYSE:ABM)**, a leading provider of integrated facility solutions, today announced the launch of ABM OnDemand, a joint venture delivering flexible, high-quality and integrated facility services to clients whose building portfolio includes smaller, satellite locations. The joint venture draws on resources from ABM Facility Services and A. Anthony Corp. - leading providers of outsourced facility services - and expands the breadth of their respective client capabilities.

ABM provides expansive facility services to thousands of locations encompassing billions of square feet and multiple industries throughout the United States and abroad. Today, many clients have been seeking these same comprehensive services for their smaller, satellite locations. ABM OnDemand was created to solve this need in the market, effectively leveraging a screened, certified network of more than 7,000 service personnel. ABM OnDemand integrates these comprehensive resources with a 24/7 smart service center staffed with knowledgeable, experienced dispatchers; a proprietary "FLEX" automated Knowledge Center technology that manages complex portfolio information; and a range of other client-centered technology resources including cost capture tools, recurring contract management and more.

Founded by Anthony Serdula in 1999, A. Anthony Corp. delivers a full range of facility services to more than 15,000 locations covering 300 million square feet across the United States and in select locations internationally. Clients of the Charlotte-based business include: Kraft, TJX Companies (TJ Maxx, Marshalls, etc.), the FDIC, Grubb & Ellis, The Hartford, FEMA, and CBRE, among others. The company has been ranked among the *Top 500 Hispanic Owned Businesses in the U.S.*

"Our needs-based approach to delivering facility solutions is clearly illustrated with ABM OnDemand," said Mike Latham, President, ABM Facility Services. "Small, difficult to reach satellite locations need the same level of service as larger facilities, and ABM OnDemand can now deliver this dedicated service. The on-demand services and technology-enabled workforce will build value for both existing and new clients."

Anthony Serdula, President, A. Anthony Corp., said: "I have been successful in this business for more than three decades, and I have never been as excited as I am about this joint venture. Our companies' contributions to the joint venture are extensive and highly complementary, providing the joint venture with unique strengths and custom capabilities. This is a perfect fit for our companies and great news for the clients we serve."

"We spent considerable effort searching for the best solution for clients with a combination of both small and large geographically dispersed sites," said Todd Richardson, Senior Vice President, ABM Facility Services. "We have been working with A. Anthony for several years and realized that, together, we could deliver an unparalleled service platform that drives quality, reliability and savings for clients with diverse portfolios."

### About ABM

ABM (NYSE:ABM) is a leading provider of integrated facility solutions. Thousands of commercial, industrial, government and retail clients outsource their non-core functions to ABM for consistent quality service that meets their specialized facility needs. ABM's comprehensive capabilities include expansive facility services, energy solutions, commercial cleaning, maintenance and repair, HVAC, electrical, landscaping, parking and security, provided through stand-alone or integrated solutions. With more than \$4 billion in revenues and 100,000 employees deployed throughout the United States and various international locations, ABM delivers custom facility solutions to meet the unique client requirements of multiple industries - ranging from healthcare, government and education to high-tech, aviation and manufacturing. ABM leverages its breadth of services, deep industry expertise and technology-enabled workforce to preserve and build value for clients' physical assets. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit [www.abm.com](http://www.abm.com).

ABM  
Media:  
Tony Mitchell, 212-297-9828  
[tony.mitchell@abm.com](mailto:tony.mitchell@abm.com)  
or

Investors & Analysts:

David Farwell, 212-297-9792

[dfarwell@abm.com](mailto:dfarwell@abm.com)

Source: ABM

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