



ABM Expands Services at London Heathrow Airport

May 15, 2014

Omni Serv Selected to Provide Shuttle Services for Heathrow Passengers

NEW YORK--(BUSINESS WIRE)-- [ABM \(NYSE:ABM\)](#), a leading provider of facility solutions, announced that Air Serv's United Kingdom subsidiary, Omni Serv, has been awarded a contract to partner with London Heathrow Airport Limited on the European travel hub's inter terminal bus services, which connect passengers between the airport's four - and soon to be five - terminals. Air Serv is an ABM Company.

The five-year contract, which began April 1, comes on the heels of Omni Serv's recent contract to partner with Heathrow on its [Passenger Service Ambassador Program](#), along with its contract to provide assistance to passengers with reduced mobility. With 1,400 employees now servicing Heathrow's multiple terminals, Omni Serv has the opportunity to positively impact Heathrow's traveler experience at every touchpoint throughout the airport.

"We are delighted to expand upon our tremendous relationship with London Heathrow Airport," said Omni Serv Chairman Ernie Patterson. "Omni Serv is going through an exciting period of development, and this contract further solidifies our goal to enhance the end-to-end Heathrow passenger experience, whether passengers are departing, arriving or connecting."

Due to the logistical complexities of inter terminal transportation, Omni Serv leveraged the expertise of its sister division, ABM Parking Services, which has built a reputation in the United States for providing world-class shuttle services to travelers in some of the country's largest and busiest airports, including: Dallas, Denver, Sacramento, Orlando, LA/Ontario and San Francisco among others. ABM is proud to extend its airport transportation and parking expertise into Europe in the company's effort to provide industry-leading solutions across the globe for the aviation industry.

Mark Hicks, Head of Passenger Support Services, Heathrow Airport, said: "We enjoy a long-standing relationship with Omni Serv and are delighted to extend our partnership further by awarding our inter terminal bus contract to them. We look forward to working closely with Omni Serv and its ambassadors to further enhance the excellent service Heathrow Airport has to offer in making every journey better."

ABOUT ABM

ABM ([NYSE:ABM](#)) is a leading provider of facility solutions with revenues of approximately \$4.8 billion and 110,000 employees in over 350 offices deployed throughout the United States and various international locations. ABM's comprehensive capabilities include facilities engineering, commercial cleaning, energy solutions, HVAC, electrical, landscaping, parking and security, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes — from schools and commercial buildings to hospitals, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit www.abm.com.



ABM
Media:
Chas Strong, 770.953.5072
chas.strong@abm.com
or
Investors & Analysts:
David Farwell, 212.297.9792
dfarwell@abm.com

Source: ABM Industries

News Provided by Acquire Media