



## **ABM Facility Services is Awarded Contract to Serve National September 11 Memorial & Museum**

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### ***Company Returns to Role at World Trade Center Site***

NEW YORK--(BUSINESS WIRE)-- **ABM Industries (NYSE: ABM)** today announced that ABM Facility Services was awarded the contract to provide integrated facility services at the National September 11 Memorial & Museum at the World Trade Center. The three-year contract began at the historic site on July 1, 2011.

The Memorial and Museum are expected to become among the most visited destinations in the United States, with millions of annual visitors when fully completed. The Memorial opens to the public with the reservation of a free visitor pass on September 12, 2011, the day following the 10<sup>th</sup> anniversary of the September 11, 2001, terrorist attacks. The Memorial Museum — which opens in September 2012 — will preserve the history of the World Trade Center attacks of September 11, 2001, and February 26, 1993. The Museum will honor the nearly 3,000 victims, those who risked their lives to save others, the thousands who survived, and all who demonstrated extraordinary compassion in the aftermath.

"We are greatly honored to have the opportunity to provide our services during this milestone in our nation's history and for what will instantly become an American landmark and destination point for people from around the world," said Henrik Slipsager, President and Chief Executive Officer, ABM Industries. "For ABM, the significance of serving the Memorial and Museum extends well beyond successfully winning another contract. At the time of the tragedy on September 11, more than 850 ABM employees provided a range of facility services at the World Trade Center properties, representing our largest client account at the time. Sadly, 17 members of the ABM family did not survive the terrorist attacks on a day that they, like so many others, simply came to work to do their jobs in service of others. We are privileged to once again serve this special place at this exciting time of its rebirth — and to have the opportunity to continue the legacy of exceptional service and personal commitment our colleagues brought to the World Trade Center each and every day."

ABM Facility Services will provide integrated facility services at the Memorial and Museum, including engineering and energy management, commercial cleaning and maintenance, and project/subcontractor management of various site operations. The multi-level site in lower Manhattan, which will span eight acres, includes the Memorial and Museum as well as the Welcome Site and the 9/11 Memorial Preview Site. All facility services at the site are expected to meet or exceed the requirements of Leadership in Energy and Environmental Design for Existing Buildings (LEED-EB), as defined by the U.S. Green Building Council. ABM's LEED-accredited experts, innovative technology solutions and industry-leading "green cleaning" service, ABM Green Care, have helped numerous clients achieve critical sustainability goals for their facilities — and the Company will leverage this experience for the Memorial and Museum.

The development and operation of the Memorial, Museum and related sites are being managed by the 9/11 Memorial Foundation — a not-for-profit organization dedicated to raising funds for, as well as designing, programming and operating, the Memorial and Museum. Chaired by New York City Mayor Michael R. Bloomberg, the 9/11 Memorial's Board of Directors includes a spectrum of leaders from across industries — including the finance, construction and marketing fields — as well as 9/11 victims' family members. Joe Daniels serves as President and CEO of the organization. According to the 9/11 Memorial, the rebuilt World Trade Center site "attests to the triumph of human dignity over human depravity and affirms an unwavering commitment to the fundamental value of human life."

"As we approach the opening of the Memorial, we are committed to making this national tribute a special place of remembrance, renewal and hope," said James Connors, Executive Vice President for Operations of the 9/11 Memorial and Museum. "We want every aspect of the 9/11 Memorial to be cared for in way that is worthy of all those it honors. In partnering with ABM Facility Services, we are pleased to engage an organization clearly capable of delivering the high-quality services that this special location and its visitors deserve, and a company with strong ties to World Trade Center."

Senior Vice President for ABM Facility Services Paul Magda said: "The ABM Facility Services team clearly recognizes importance of this work and the significance of this site. We will bring exceptional staff, a commitment to quality and innovative solutions to support this unique client engagement. We are prepared and proud to serve this high-profile, historic location."

### **About ABM Industries Incorporated**

ABM Industries Incorporated (NYSE:ABM), which operates through its subsidiaries (collectively "ABM"), is a leading provider of integrated facility services. With fiscal 2010 revenues of approximately \$3.5 billion and nearly 100,000 employees, ABM provides commercial cleaning and maintenance, facility engineering, energy efficiency, parking and security services for thousands of commercial, industrial, government and retail clients across the United States and various international locations. ABM's business services include ABM Janitorial Services, ABM Facility Services, ABM Engineering Services, Ampco System Parking and ABM Security Services. For more information, visit [www.abm.com](http://www.abm.com).

More information about the 9/11 Memorial, including how to plan and reserve a visit, can be found at [www.911memorial.org](http://www.911memorial.org).



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